

Data Sheet /
Data Guardian: POWERFUL DISK-BASED BACK-UP SERVICE

Powerful Data Protection: Data Guardian is a fast, cost effective and scalable disk based backup service that allows organisations to dispense with traditionally slow and unreliable tape backup solutions.

Delivered as a managed service, Data Guardian comes complete with everything required to deliver a safe and secure data backup solution to an organisation. A dedicated on-site server provides Continuous Data Protection with instant local file restores then all data is encrypted and copied to one of our highly available UK Data Centres.

Safe & Secure

Powerful data compression improves service performance and the military strength data encryption ensures absolute information security. Round the clock service monitoring with expert technical support from our UK Network Operations Centre makes Data Guardian the solution of choice for organisations that require a fast, reliable and secure data protection strategy.

Quality Approved Service Delivery

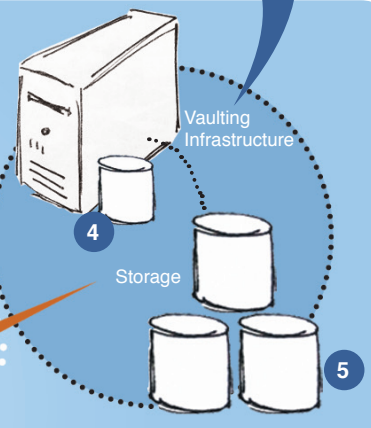
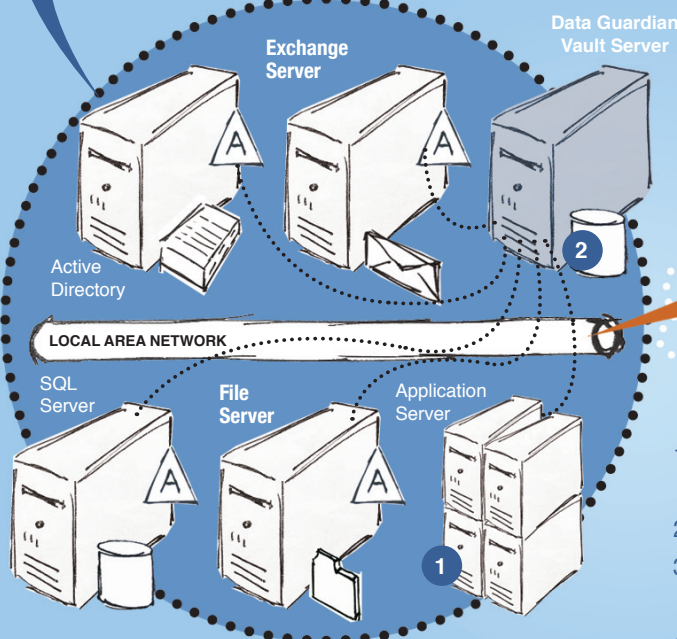
All Data Guardian services are delivered to ISO 9001 Quality Management and ISO 27001 Information Security standards. Our Network Operations Centre is manned by Industry accredited experts who work to ITIL best practice service delivery standards to ensure absolute service confidence.

SERVICE FEATURES

- Scalable Disk Based Backup Solution
- Dedicated On-site Server Appliance
- Local file restores
- Eliminates Backup Windows
- 24/7 Service Monitoring & Support
- Comprehensive Data Management & Reporting
- Powerful Data Compression Algorithms
- Military Strength Data Encryption
- ISO 9001 Quality Approved Service Delivery
- ISO 27001 Information Security Approved
- Capital Cost Free Backup Solution
- Monthly Service Billing

CUSTOMER PREMISES

KNOWLEDGE UK DATA CENTRES

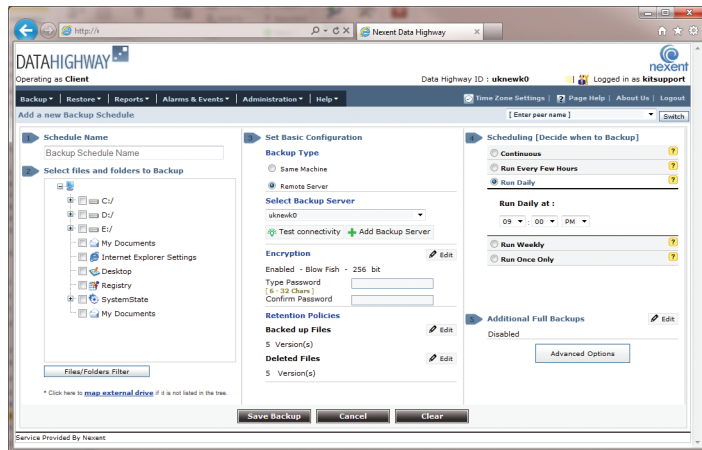


1. Vaulting agents on each server send data to local vaulting server
2. Local vault server provides rapid data recovery
3. Local vaulting server replicates data to Knowledge UK data centres
4. Vaulting infrastructure receives data from customer servers
5. Data encrypted and stored with unique customer chosen encryption key

HOW DOES IT WORK?



A POWERFUL ONLINE BACKUP SERVICE TO SAFEGUARD YOUR VALUABLE DATA



SERVICE HIGHLIGHTS

- Intuitive & user friendly interface works from within your browser!
- Backup workstations & servers
- Backup all kinds of data: Documents, emails, Exchange, SQL, etc
- Military strength (up to 448 bit) encryption of your data before it leaves your machine!
- Powerful Compression
- Intelligent backup of changed data only – after the first backup

INTUITIVE WEB-BASED INTERFACE

The Data Guardian service is managed through an easy-to-use web based interface, which includes back-up scheduling and data management.

DATA IS THE LIFEblood OF YOUR COMPANY!

43% of companies experiencing data disasters never re-open, and 29% close within 2 years. The loss of revenue for each hour of downtime varies from industry to industry.

DON'T WAIT TO FIND OUT YOUR 'COST OF DOWNTIME'!

You should ideally back up your data offsite, to a dedicated backup server that's managed 24/7 at a secure datacenter.

FEATURE PACKED DATA BACKUP

- Automatically detects changes in files and/or directories and backs up accordingly.
- Mobile(laptop)users' data can be backed up immediately as they connect to the LAN.
- Hot links provided for MyDocuments, Favourites, etc
- Incremental backups supported: backs up only changes in files and not the entire file every time. This saves bandwidth and time.
- Quick restore capability: end users can easily restore their data up to the file level.
- Easy & powerful backups for MS Exchange Server, MS SQL Server & MySQL

SCHEDULE ANYTIME

Schedule your backups as required:

- Continuous
- Every Few Hours
- On particular days at particular times
- Multiple Full Backups also supported

UNBREAKABLE SECURITY

- Powerful Encryption to prevent unauthorized access (even we can't access your files unless you provide the password).
- Up to 448 bit encryption based on the proven Blowfish algorithm.

KNOWLEDGE I.T



vmware

EMC²
where information lives™

Call Knowledge Today to find out how Data Guardian can Protect your Business
Data: 0845 142 0020 or visit www.knowledgeit.co.uk