





Knowledge's Mid-Market Cloud Service delivers enterprise class technology infrastructure to larger organisations that require a highly secure, scalable and reliable technology service in an affordable business package. Delivered as a low cost "per user" monthly subscription service, your I.T. requirements are delivered from state of the art Data Centres and come complete with Service Level Guarantees that deliver absolute service confidence.

The Knowledge Mid-Market Cloud Service Includes:



Applications Server

- Windows Server 2008 File & Print Services
- Windows SharePoint Services
- 5 GB of Data Storage per User




Messaging Server

- Windows Server 2008
- Windows Exchange Server 2007
- Email AV & Spam Prevention Services



Security Server

- Windows Server 2008
- Windows Threat Management Gateway
- Business Anti Virus, Spam & URL Protection



Remote Access Server

- Windows Server 2008
- Windows Terminal Server
- Secure Remote Access
- Clientless Applications Access
- SSL Server Certificate



Network Services

- Firewall Protection Service
- Cloud AV & Spam Prevention
- 10 Mb Shared Internet Bandwidth
- Server switching & Routing Hardware
- Clientless SSL VPN Service



Business Support Services

- 24/7 Hardware Maintenance, Service Monitoring & Alerting
- Telephone Support Desk Services
- 24hr Data Backup Cycle
- Dedicated Service Account Manager

Business Benefits at a glance:

- Removes the need to fund I.T. using working capital
- Improves I.T. budgeting and controls technology overheads.
- Reduces business risk & exposure in technology deployments.
- Improves business agility and response times to business change.
- Enhances I.T. service levels and improves technology reliability.
- Reduces ongoing operational and support overheads.
- Consolidates I.T. suppliers and bills.
- Enhances business resilience and security.

Knowledge's Cloud Infrastructure utilises only best of breed technology from EMC, HP, Cisco, VMware and Microsoft to deliver 99.99% service availability across all key technology functions. The Knowledge Cloud Service is an ideal solution for organisations that require a scalable, reliable and flexible technology service that can grow and adapt to the needs of mid-size businesses.

KNOWLEDGE CLOUD SERVICES

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