



Data Sheet /  
**Knowledge Cloud Services**  
Cloud Services for Small Business up to 50 I.T. users

Knowledge's Small Business Cloud Service delivers enterprise business technology in an affordable package for growing businesses. Delivered as a low cost "per user" monthly subscription service, the package includes all back office hardware, software and services that are required to run your business. There are no capital investment costs and your I.T. services are delivered from state of the art Data Centres that come with Service Level Guarantees for absolute service confidence.

The Knowledge Small Business Cloud Service Includes:



**Small Business Server**

- Windows Server 2008 File & Print Services
- Windows Exchange Server 2007
- Windows SharePoint Services
- Windows Server Update Service
- Forefront Security For Exchange Server
- 5 GB of Data Storage per User



**Remote Access Server**

- Windows Server 2008
- Windows Terminal Server
- Secure Remote Access
- Clientless Applications Access
- SSL Server Certificate



**Network Services**

- Firewall Protection Service
- Cloud AV & Spam Prevention
- 10 Mb Shared Internet Bandwidth
- Server switching & Routing Hardware
- Clientless SSL VPN Service



**Business Support Services**

- 24/7 Hardware Maintenance, Service Monitoring & Alerting
- Telephone Support Desk Services
- 24hr Data Backup Cycle
- Dedicated Service Account Manager

Small Business users can now access their I.T. services safely and securely from any Internet connected device any time and from any location. Expensive and complicated I.T. hardware and software upgrades are a thing of the past as Knowledge delivers the latest technologies to you as standard. You save time and money by concentrating on growing your business without the distraction of having to manage and fund complex I.T. infrastructure.

A Knowledge Cloud service is the perfect solution for organisations that need a high quality and reliable I.T. service, in an affordable and flexible business package.

**Business Benefits at a glance:**

- Removes the need to fund I.T. using working capital
- Improves I.T. budgeting and controls technology overheads.
- Reduces business risk & exposure in technology deployments.
- Improves business agility and response times to business change.
- Enhances I.T. service levels and improves technology reliability.
- Reduces ongoing operational and support overheads.
- Consolidates I.T. suppliers and bills.
- Enhances business resilience and security.

**KNOWLEDGE CLOUD SERVICES**

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